# Transaction Network Services System Terms and Conditions

Your use of Mid Atlantic Trust Company's¹ proprietary Transaction Network Services System ("TNS"), located at <a href="https://secure.macg.com">https://secure.macg.com</a>, is subject to the following Terms and Conditions and your other agreement(s) with Mid Atlantic. By clicking "I agree" or otherwise using TNS, you acknowledge that you have read and understood, and that you agree to, these Terms and Conditions, which creates a binding contract between you and Mid Atlantic. In addition, Mid Atlantic has the right to amend these Terms and Conditions at any time through written notice to you at the e-mail address appearing on your Mid Atlantic agreement(s), or by modifying or adding any new or supplemental provisions to these Terms and Conditions as set forth at <a href="https://secure.macg.com">https://secure.macg.com</a>. By continuing to use TNS after any such amendment(s), you indicate your agreement and do agree to such amendments.

<u>CUSTOMER IDENTIFICATION PROGRAM NOTICE</u>: To help the government fight the funding of terrorism and money laundering activities, federal law requires all financial institutions to obtain, verify and record information that identifies each person who opens an account. What this means for you: When you open an account, we will ask for your name, address, date of birth and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents. Federal regulation also requires us to obtain and verify the beneficial owner(s) and control person(s) of legal entity customers. Requiring the disclosure of key individuals who own or control a legal entity helps law enforcement investigate and prosecute crimes. A corporation, partnership, trust, or other legal entity may need to provide other information, such as its principal place of business, local office, employer identification number, certified articles of incorporation, government-issued business license, a partnership agreement or trust agreement. Your account may be restricted or closed if we cannot obtain and verify this information.

#### **Section 1: TNS Capabilities**

TNS is an electronic service offered exclusively through Mid Atlantic, available to you and your authorized users. Depending on your enabled level of service, TNS allows you to initiate the transfer of funds, receive and review account statements and activity, receive certain investment data and analysis, receive and transmit messages, perform reconciliations, receive tax-reporting data and conduct a variety of related functions via electronic devices.

### Section 2: Your Login ID and Password

You will need a login ID and password (together, "login credentials") to access TNS. You authorize Mid Atlantic to follow all instructions entered through TNS using your login credentials. Because your login credentials can be used to access funds in any of your linked accounts and to access information about any of your linked accounts, you should treat them with the same degree of care and secrecy that you use to protect other financial data. You agree not to provide your login credentials, or to make them otherwise available, to any unauthorized person. In the event that your login credentials are entered incorrectly after multiple attempts, your access to TNS will be blocked. If this occurs, please call Mid Atlantic support at 1-800-693-7800.

# **Section 3: Authorized Access**

The accounts to which you may have access through TNS include accounts for which you act as administrator, trust agent, advisor, general agent and/or sponsor. You represent and warrant that you have the proper authority to access TNS and the data therein, and to conduct the activity for which you are enabled on behalf of each account to which you and your authorized persons have access.

# **Section 4: Responsibilities**

You accept responsibility for all activity in your accounts made using your TNS login credentials, including any input errors and misuse of the service. You must notify Mid Atlantic immediately if you believe that your login credentials have been lost, stolen or used by an unauthorized person. You must also immediately notify Mid Atlantic if there is a discrepancy in your account balance or any other type of suspicious activity related to your use of TNS. You understand and agree that, unless and only to the extent required by applicable law, Mid Atlantic has no obligation to monitor the manner in which your login credentials are used.

Additionally, you understand and agree that, unless and only to the extent required by applicable law, Mid Atlantic is under no obligation to notify you of any unusual activity in your account(s) that may be accessed with your login credentials.

# Section 5: Equipment

Mid Atlantic is not responsible for any loss, damages or injury relating to your ability to access TNS resulting from: (i) an interruption in your electrical power, telephone or internet service; (ii) disconnection of your telephone or internet service; or (iii) any defect or malfunction of your electronic devices, telephone or internet service. Mid Atlantic is not responsible for any third-party products or software installed on your electronic devices and how they might impact or interfere with TNS. Mid Atlantic also is not responsible for any damage to your electronic devices, software, modem, telephone or other property resulting from the use of TNS, including any damage resulting from an electronic virus.

# **Section 6: Hours of Operation**

TNS is available 7 days a week, 24 hours a day, except during maintenance periods or during other periods when TNS is unavailable due to circumstances beyond Mid Atlantic's control.

<sup>&</sup>lt;sup>1</sup> Mid Atlantic Trust Company ("MATC") is a subsidiary of EdgeCo Holdings, Inc., whose subsidiaries and affiliates include, among others, Mid Atlantic Clearing & Settlement Corporation ("MACSC"), American Trust Company ("ATC"), AT Retirement Services, LLC ("ATRS"), NewEdge Securities, Inc. ("NES"), LPA Insurance Agency ("LPA"), NewEdge Advisors, LLC ("NEA"), and NewEdge Wealth, LLC ("NEW"). Collectively, or individually as the context requires, MATC and MACSC and relevant affiliates are referred to herein as "Mid Atlantic."

### Section 7: Adding, Changing and Removing Accounts

If at any time you wish to change, add, or remove an account on TNS, you must provide Mid Atlantic with advance written notice consistent with your applicable account agreement(s). For assistance in closing an account, call Mid Atlantic support at 1-800-693-7800

#### Section 8: Float Disclosure

The Department of Labor's Field Assistance Bulletin 2002-03 requires that service providers to retirement plans, such as trust companies, banks, broker-dealers and record keepers, provide their clients with adequate information regarding the service provider's receipt of earnings or other benefits from the use of uninvested cash ("Float"). In connection therewith, please be advised that:

- a) When acting as Custodian or Directed Trustee, Mid Atlantic, and/or its affiliates or agents, may retain, as part of their reasonable compensation, the Float earned on certain plan cash balances. You authorize and direct Mid Atlantic and/or its affiliates or agents to receive Float as a portion of its compensation for performing services to plans. Earnings on Float arise from:
  - i. Cash balances received due to plan contributions, other transfers, or plan asset sales/redemptions. You authorize and direct Mid Atlantic to receive Float from the date it receives cash balances due to plan contributions, other transfers, or plan asset sales/redemptions, until the date Mid Atlantic has received investment or distribution instructions from an authorized person or investment manager and good settlement thereof following execution of purchase orders. For the avoidance of doubt, you authorize and direct Mid Atlantic to receive Float on any cash balances held in a plan account, pending instructions from you or an authorized person. Mid Atlantic executes investment instructions on the same day they are received from an authorized plan fiduciary, and adequate cash is available to fund settlement thereof. In the case of contributions pending investment direction, funds are made available once they have cleared the issuing bank; this is generally the same day for wires and two days for checks:
  - ii. Cash balances held while processing 12b-1 fees, service fees and commissions (collectively "Fund Fees"). Mid Atlantic collects Fund Fees as they are paid from mutual funds, which generates cash balances. Cash from Fund Fees is generally transferred to your custody or trust account on a monthly basis. You authorize and direct Mid Atlantic, and/or its affiliates or agents to receive Float from the date of the receipt of Fund Fees until the date of transfer of cash to your custody or trust account;
  - iii. Cash balances held in a custody or trust account pending a plan fiduciary's direction as to payment of plan expenses or other use. Cash transferred to a custody or trust account following Mid Atlantic's or its affiliates' or agents' collection of Fund Fees may be used to defray the expenses of the plan. Alternatively, this cash may be allocated to participant or beneficiary accounts. You authorize and direct Mid Atlantic to receive Float from the date cash is transferred to the custody or trust account until the date Mid Atlantic has received instruction as to the use of this cash and its transfer from the custody or trust account to pay plan expenses or, as the case may be, allocation to participant and beneficiary accounts and execution of purchase orders consistent with their investment selections;
  - iv. Cash balances used to maintain adequate liquidity for ModelxChange®. Mid Atlantic makes available the ModelxChange® program through which you can elect to make available a model fund managed by an investment manager or other unitized fund. Under the terms of the ModelxChange® agreement, Mid Atlantic will be directed to maintain a cash balance within a set range of a liquidity target in order to fulfill redemptions from such model or unitized funds. Where, as a result of redemptions, the cash balance decreases below the relevant liquidity range, Mid Atlantic will be directed to place trades to increase the cash balance to a level within the liquidity range. You authorize and direct Mid Atlantic to receive Float on cash balances maintained within the model or unitized fund from the date cash is transferred, or securities are sold to generate cash, to be maintained as liquidity for the model or unitized fund, until the date the cash is used to satisfy a redemption request; and
  - v. Benefit distribution services. Float may be earned on money set aside for payment of outstanding but uncashed benefit distribution checks or other participant or beneficiary-based or custodial transfers. The Float period commences generally from the date on the face of the checks to participants and beneficiaries until the date that either the recipient cashes the check and it clears Mid Atlantic's accounts through the banking system, or the check is cancelled and the underlying funds are returned to the plan. Checks are generally mailed the same day as they are issued. If a check remains uncashed for a period of six months, Mid Atlantic may issue a new check to the participant or beneficiary or transfer the benefit amount to a missing participant IRA, and will continue to earn Float until the time the participant beneficiary cashes the new check or the benefit amount is transferred to a missing participant IRA, as the case may be.
- b) The Float rate of return is based upon and approximates current short-term money market rates as in effect from time to time. In certain instances, Mid Atlantic or its affiliates or agents may earn bank credits in lieu of interest, and in such instances that rate is generally the then current Federal Funds rate, plus some factor. You authorize and direct Mid Atlantic and its affiliates and agents to deposit cash balances in one or more of the depository institutions disclosed on Mid Atlantic's website, https://www.macg.com/clients/trust-cash-deposit-disclosures/. You acknowledge that the actual Float rate of return may vary based on rates offered by the specific institutions in which the cash balance is deposited.

You hereby agree that Mid Atlantic may also retain any Fund Fees, dividends or capital gains received from a fund after the plan's termination of services with Mid Atlantic, up to a cap of \$75 per instance.

Additional information is available upon request. Fiduciaries are referred to Department of Labor Field Assistance Bulletin 2002-03 see <a href="https://www.dol.gov/agencies/ebsa">www.dol.gov/agencies/ebsa</a> for more information regarding Float and fiduciary considerations related thereto.

#### **Section 9: Margin Disclosure**

If applicable, you hereby authorize and direct Mid Atlantic, acting as agent for your plan, to utilize Mid Atlantic's margin agreement and margin account with National Financial Services, LLC ("NFS") or any of its affiliates or successors (the "Margin Arrangement") for the limited purpose of processing any exchange traded funds and/or exchange traded notes (collectively, exchange traded products ("ETPs")) transactions. You understand that Mid Atlantic will use the Margin Arrangement to make available to the plan on trade date plus one (T+1) funds equal to settlement proceeds that Mid Atlantic reasonably expects to receive upon final settlement of ETP transactions. You further understand that Mid Atlantic will not charge to the plan any additional fees or pass through any expenses that Mid Atlantic may incur as a result of the Margin Arrangement with NFS. Moreover, Mid Atlantic may incur gains or losses when placing orders for ETPs, due to market price changes between the time of the ETP's closing price and the time of the actual execution of the trade. This activity may result in a gain or loss to Mid Atlantic depending on changes in market prices from one day's close to the next day's prices, and over time Mid Atlantic may in the aggregate, accumulate net gains or net losses in connection with these order execution activities. In order to deliver the requested execution price to the plan, Mid Atlantic absorbs any losses and retains any gains from these activities. Any such gains that are retained by Mid Atlantic may be considered as additional compensation paid to Mid Atlantic for ETP trading services provided to the plan.

At your request, Mid Atlantic will provide you with additional disclosures that NFS provides to Mid Atlantic related to the Margin Arrangement.

# Section 10: Compensation Received Due to Potential Trade Errors and ETF Trade Gains

In the event that a trade error occurs while Mid Atlantic is providing services to a plan, Mid Atlantic will use its best efforts (in conjunction with any applicable third parties) to correct the error as soon as possible after it has been identified. If the trade error is caused by Mid Atlantic and results in a loss to a plan, Mid Atlantic will endeavor to make the plan account whole for such losses. Mid Atlantic's responsibility to make the plan whole is subject to any applicable limitations in the agreements that it has with the plan and the plan's TPA or recordkeeper. Mid Atlantic has no obligation to correct errors of other service providers to the plan. In certain instances, the correction of an error (where the error and/or correction is made by Mid Atlantic or by another plan service provider unrelated to Mid Atlantic) may result in a gain or loss to Mid Atlantic, and over time Mid Atlantic may in the aggregate, accumulate gains or losses in connection with these errors. Any such gains that are retained by Mid Atlantic may be considered as additional compensation paid to Mid Atlantic for services provided to the plan.

In general, the gain or loss amount from a trade error is calculated based on the difference in cost between the original incorrect trade(s) and the cost of the corrective transaction(s) needed to place the plan account in the same position, as if there had been no error. Additional information and details regarding trade errors, and resulting gains and losses is available to each plan or its TPA or recordkeeper upon written request.

Moreover, Mid Atlantic may incur gains or losses when placing orders for exchange-traded funds ("ETF"), due to market price changes between the time of the ETF's closing price and the time of the actual execution of the trade. These gains or losses are not due to delays or errors but arise typically and regularly from "market-on-close" order execution requested by customers, which orders may be executed by Mid Atlantic following the close of markets, to enable routine post-closing order processing and submission by TPAs and recordkeepers. This activity may result in a gain or loss to Mid Atlantic depending on changes in market prices from one day's close to the next day's prices, and over time Mid Atlantic may in the aggregate, accumulate gains or losses in connection with these order execution activities. In order to deliver the requested execution price to the plan, Mid Atlantic absorbs any losses and retains any gains from these activities. Any such gains that are retained by Mid Atlantic may be considered as additional compensation paid to Mid Atlantic for ETF trading services provided to the plan.

# Section 11: DepositxChange®

Mid Atlantic makes available the Mid Atlantic Trust Company Proprietary Network Bank Deposit Program ("DepositxChange®"), which provides the deposit accounts of banks participating in DepositxChange® ("Program Banks," which are disclosed at https://www.macg.com/clients/depositxchange-disclosures/) for plan contributions. Plan participants may direct any portion of their account balance to DepositxChange®, when selected by the plan, in a manner similar to choosing other investment options in the plan lineup. Under DepositxChange®, Mid Atlantic facilitates the daily deposits and withdrawals between the plan and the Program Banks, credits and allocates interest income and maintains sub-accounting records necessary to reflect the allocation of daily balances across the Program Banks on behalf of the plan. For its services, Mid Atlantic will receive a fee paid from the interest credited to the plan by each Program Bank. For the avoidance of doubt, you agree that Mid Atlantic is not providing investment advice, recommending the use of bank deposit accounts as an investment vehicle for the plan or suggesting that DepositxChange® is appropriate for the plan.

# Section 12: Potentially Abandoned Plans

In the event that you, an authorized person, an applicable regulatory body or any other authorized third party source, provides notice to Mid Atlantic that a qualified plan is potentially abandoned, or if Mid Atlantic itself determines a qualified plan is abandoned, then you hereby authorize Mid Atlantic to resign as custodian or directed trustee of such plan, as applicable, upon 60 days' prior written notice and to appoint a separate trustee or custodian to administer and wind down the plan consistent with regulations at 29 C.F.R. § 2578.1. If the plan account's balance falls to less than \$1,000 for three or more consecutive months, after a 60-day notice period, Mid Atlantic reserves the right to liquidate the plan account and send the net proceeds to the account owner or plan sponsor.

# Section 13: Investment Advice

Unless separately provided by another written agreement between you and Mid Atlantic, you acknowledge and agree that Mid Atlantic does not provide any investment advice, investment recommendations, investment selection, prospectus delivery, suitability or any similar type of service relating to the selection, purchase, sale, trading or holding of investments held for or by a plan. Additionally, Mid Atlantic is not an investment advice fiduciary as defined under the Employee Retirement Income Security Act of 1974, as amended ("ERISA"), except to the extent Mid Atlantic enters into a separate agreement with a plan for the provision of investment advice services.

# Section 14: Financial and Market Data

Through your use of TNS, you may access financial and market data provided by third party data providers, including Morningstar, Inc., the National Securities Clearing Corporation, FIS Brokerage & Securities Services f/k/a SunGard Institutional Brokerage Inc., their affiliates or any other third-party licensors (collectively, "Data Providers"). Mid Atlantic shall not have any liability for the accuracy or

completeness of the information or software furnished by Data Providers through this service, or for delays, interruptions or omissions therein, nor for any lost profits, indirect, special or consequential damages resulting therefrom. Data Providers may have exclusive proprietary rights in any information and software received. Use of the information or software provided through this service for any unlawful or unauthorized purpose is expressly prohibited. You are not authorized or permitted to furnish such information or software to any person or firm for reuse or retransmission without the prior written approval of the source of such information or software. Access to this service is subject to termination in the event that any agreement between Mid Atlantic and a Data Provider is terminated.

For more complete information, including charges and expenses, on any mutual fund please call or write the fund company for a free prospectus. Please read the prospectus carefully before investing. Mid Atlantic does not provide advice with respect to the value of securities or as to the advisability of investing in, purchasing or selling securities, unless such engagement is pursuant to a written advisory agreement.

#### Section 15: Information to Be Delivered Electronically

You understand and agree that all information, including but not limited to account statements and fee disclosures, to be provided by Mid Atlantic in connection with these Terms and Conditions and any other written agreement between you and Mid Atlantic shall be delivered to you electronically via TNS, available upon entering your login credentials to access the secure website at <a href="https://secure.macg.com">https://secure.macg.com</a>. If you wish to obtain paper copies of such information, you must provide Mid Atlantic with a written request identifying both the information you wish to receive non-electronically and a valid Primary Contact to whom Mid Atlantic should direct such information. You understand and agree that you are responsible for providing and, whenever necessary, updating valid information to identify a Primary Contact and that Mid Atlantic shall be deemed to have made all reasonable and necessary efforts to provide the requested information upon Mid Atlantic's mailing of the same to your designated Primary Contact. Mid Atlantic shall have no further duties or responsibilities toward you under these Terms and Conditions or any other agreement(s) between you and Mid Atlantic with respect to delivery of account information and, in the event information mailed by Mid Atlantic to your designated Primary Contact is returned undeliverable, Mid Atlantic may act in accordance with Section 12 of this Agreement as appropriate.

### Section 16: Order Execution and Aggregation

Subject to the applicable terms in the TNS Access Agreement, and with respect to investment transactions for your account(s), you understand and agree that, in following investment directions from you or your authorized users to purchase or sell any investment for your account(s), we may aggregate your orders with orders received with respect to other clients and submit a net purchase or sell order to the broker-dealer(s) effecting the transactions. You acknowledge that all orders are subject to acceptance of the execution venue. In the case of mutual fund orders, all orders are subject to acceptance of the fund company.

### **Section 17: Directed Trustee Services**

- If a separate trust declaration has been signed in conjunction with the plan adoption agreement, and any conflicts exist between that separate trust declaration and your Mid Atlantic Agreement, the terms of the Agreement shall supersede. MATC will perform Directed Trustee services solely in accordance with the terms and conditions of the Mid Atlantic Agreement. In the event a trust declaration associated with the plan adoption agreement has been executed erroneously naming MATC as a discretionary trustee, MATC shall have no obligation to perform duties beyond those delineated in the Agreement and shall not be deemed a fiduciary as defined under ERISA Section 3(21), except as set forth in the Agreement and as generally attributed to directed trustees under ERISA and Department of Labor guidance. The Directed Trustee shall be responsible only for such assets as are actually received by it as Directed Trustee and shall not be responsible for the collection of any funds required by the Plan to be paid by the Company. The Directed Trustee shall have no duty or authority to bring any action to enforce any obligation to make any contribution, nor shall it have any responsibility concerning the amount of any contribution or the application of the Plan's contribution formula. If no separate trustee or investment manager has the responsibility to collect delinquent contributions, the fiduciary named in the plan document with the authority to hire the Directed Trustee shall by default be responsible for collection of delinquent contributions and may be liable for plan losses due to failure to so collect. The Directed Trustee is under no obligation to ascertain if the Custody Account represents all assets of the Trust Fund.
- Where you have entered into an agreement with Mid Atlantic under which Mid Atlantic has agreed to provide "Directed Trustee" services, Mid Atlantic shall receive as compensation for those services such amounts as may be agreed upon at the time of execution of the underlying Directed Trustee Agreement between you and Mid Atlantic ("Agreement"). You hereby acknowledge that all fees have been reviewed with the Primary Agent (as that term is defined in the Agreement). A comprehensive disclosure of fees will be or has been provided by Mid Atlantic electronically to the Primary Contact prior to or upon establishment of the investment accounts. All plans set up after September 10, 2018, acknowledge that they received a copy of the "Mid Atlantic Point of Sale Fee Disclosure" from the Primary Agent prior to approving these Terms and Conditions. A copy of that disclosure can be requested from Mid Atlantic at any time. Should the Primary Contact not be the Responsible Plan Fiduciary ("RPF"), as defined under the Department of Labor's fee disclosure regulation under ERISA Section 408(b)(2), then the Primary Contact shall forward the disclosure to the RPF and notify Mid Atlantic of the appropriate RPF accordingly. Mid Atlantic represents that the fees payable to it as Directed Trustee constitute no more than "reasonable compensation" within the meaning of ERISA Section 408(b)(2) and the Department of Labor regulations thereunder. Mid Atlantic may propose an amended disclosure of fees to the Primary Contact and, if the Primary Contact fails to object thereto within 60 days of receipt, the amended fee schedule shall be deemed accepted. In addition, Mid Atlantic may retain as additional fees any credit earnings or interest on the cash in the Trust Account (as defined in the Agreement ("Trust Account")) awaiting investment or disbursement as described in Article 1.7 of the Agreement. All invoices for payment of Mid Atlantic's Directed Trustee services will be submitted to the Primary Agent from whom a copy may be obtained. The Primary Agent will be responsible for remitting all payments to Mid Atlantic. Except as otherwise provided in the Agreement, Mid Atlantic's compensation and any other proper expense of Mid Atlantic for the Trust Account, including all real and personal property taxes, income taxes, transfer taxes, and other taxes of any and all kinds whatsoever may be paid from the Trust Account unless paid by you, provided, however, that Mid Atlantic shall be authorized, but not obligated, to charge such compensation and expenses against the Trust Account if any such charges are not paid by the Primary Agent within 60 days.

# **Section 18: Terminating Service Provider**

If an existing agreement between you and Mid Atlantic ("Agreement") authorizes Mid Atlantic to appoint a recordkeeper or third-

party administrator ("Primary Agent") to provide services to a qualified retirement plan ("Plan"), you agree that you will not terminate the Primary Agent unless a replacement recordkeeper and/or third-party administrator will be retained for the Plan. If such replacement recordkeeper and/or third-party administrator is not acceptable to Mid Atlantic, in its sole discretion, you acknowledge that Mid Atlantic may terminate the Agreement as set forth therein.

### Section 19: Registered Persons - Additional Terms and Conditions

TNS is provided for use by registered representatives of NewEdge Securities, Inc. ("NES"), a FINRA-registered broker dealer, NewEdge Wealth, LLC ("NEW"), an SEC-registered investment advisor and NewEdge Advisors, LLC, an SEC-registered investment advisors (collectively, and solely for purposes of this Section 19, "NewEdge"). As a registered representative or financial advisor with NewEdge, you have access to this system and you may contact Mid Atlantic or NewEdge in order to grant access to any of your employees who, in using this system, would be bound by all applicable terms and conditions herein. The system described herein is not intended for, and access to it should not be made available to, your customers. Transactions viewed through the Commission System are subject to the same terms and conditions governing your account(s) with NewEdge, as set forth in your account agreement and your produce contract. Terms not otherwise defined have the meanings given to them in the rules. The Commission system allows you to review your commission account activity and any cost summary. Please read these additional terms and conditions carefully and retain a copy for your records. We have the right to change these terms and conditions at any time by notice mailed or emailed to you at the last address on our records as provided, or as otherwise permitted by law.

- a) Access. The Commission System is a proprietary, electronic, internet-based service available to you. You may use this commission tracking system to monitor the balance owed to (from) you and recent activity of each of your accounts. The accounts to which you have access through the Commission System include accounts for which you act as registered representative, financial advisor, or administrator.
- b) Information Posting and Account Changes. Brokerage transactions processed through National Financial Services, LLC, will post to the Commission System one day after settlement day. Any transactions processed outside of National Financial Services, LLC, will typically be posted to the Commission System within 48 hours of Mid Atlantic's receipt of information. If at any time you have a question regarding an account, please call Mid Atlantic support at 1-800-693-7800.
- c) Your Login ID and Password. You will need a login ID and password to access the Commission System. You authorize us to follow any instructions entered through the Commission System using your login ID and password. Your access to the Commission System will be blocked in the event that your login ID or password is entered incorrectly on three consecutive access attempts. If this occurs, please contact Mid Atlantic at 1-800-693-7800. Because your login ID and password can be used to access your personal commission information as well as client information for any of your linked accounts, you should treat your login ID and password with the same degree of care and confidentiality that you use to protect other financial data. You agree not to provide or otherwise make available your login ID or password to any other person.
- d) Responsibilities. You accept responsibility for all activity in your accounts made using your login ID and password, including input errors and misuse of the service, whether authorized or unauthorized. You must notify Mid Atlantic immediately if you believe that your ID and/or password has or have been lost, stolen or used by any other person. You must immediately notify Mid Atlantic if there is a discrepancy in your account balances or any other type of suspicious activity related to your use of this service. You hereby relieve Mid Atlantic of any obligation to monitor the manner in which your login ID and password is used, and you acknowledge that Mid Atlantic has no obligation to notify you of any unusual activity in account(s) that may be accessed with your ID and/or password.
- e) Equipment. Mid Atlantic is not responsible for any loss, damage or injury resulting from: (a) an interruption in your electrical power or telephone or internet service; (b) disconnection of your telephone or internet service by your local telephone company or service provider or from deficiencies in the quality of service they provide; or (c) any defect or malfunction of your PC, modem or telephone or internet service, or of the Commission System. Mid Atlantic is not responsible for any products or services relating to your PC or internet service, other than those specified herein, and Mid Atlantic is not responsible for any damage to your PC, software, modem, telephone or other property resulting from the use of the Commission System including any damage resulting from a virus.
- f) <u>Hours of Operation</u>. The Commission System is available 7 days a week, 24 hours a day, except during maintenance periods or during periods when the Commission System is otherwise not operable. A notice will be posted in advance if the system will not be in service.
- g) <u>Termination</u>. You may terminate your use of the Commission System at any time by calling 1-800-693-7800 or by sending an e-mail to <u>usersupport@macg.com</u>. You should not share or send your login ID or password via email during this process. Access to the Commission System will automatically terminate upon your resignation or termination as a registered representative or advisor with NewEdge. Mid Atlantic may terminate your access to the Commission System at any time, in whole or in part, for any reason and without prior notice.

# **Section 20: Limitation of Liability**

Except as otherwise provided herein or required by applicable law, Mid Atlantic and NewEdge are not responsible for any loss, injury or damage, whether direct, indirect, special or consequential, caused by the Commission System or your use thereof, or arising in any way out of the installation, use or maintenance of software. You understand that the Commission System may be discontinued, at any time, in whole or in part, and that the Commission System may be modified, changed or limited, in whole or in part, at any time and from time to time. You agree that the Commission System may immediately terminate its services if you breach this or any other agreement with Mid Atlantic or NewEdge or if you have jeopardized the proper and efficient operation of the Commission System's services. Your use shall terminate automatically in the event of any unauthorized use of this system.

# Section 21: Amendment

The provisions of this and any other agreement between you and Mid Atlantic (collectively, "Agreements") may be amended at any time and from time to time upon mutual written agreement by you and Mid Atlantic. In addition, Mid Atlantic may propose an amendment to any or all of the Agreements by providing you, and/or your designated Primary Contact (as defined in the Agreements), with no fewer than 60 days' written notice of the amendment. You shall be deemed to have consented to such

amendment unless you affirmatively object thereto in a writing delivered to Mid Atlantic prior to the expiration of the 60-day notice period. If you timely object to the amendment, you and Mid Atlantic shall negotiate a resolution of the proposed amendment in good faith. Notwithstanding the foregoing, in the event of your timely written objection to a proposed amendment, either you or Mid Atlantic may terminate the Agreements upon 60 days' written notice to the other party, it being understood that the parties may, if appropriate, continue to negotiate the proposed amendment during such 60-day period, provided, however, that with respect to a Directed Trustee Agreement: (a) no amendment shall be effective unless the Directed Trustee Agreement, as amended, continues to operate for the exclusive benefit of the participants of the Plan (as defined therein) and their respective beneficiaries; (2) no amendment shall operate to deprive a Plan participant of any rights or benefits irrevocably vested under the Plan or the Directed Trustee Agreement prior to such amendment; and (c) each amendment shall be effective when accepted and executed by you and Mid Atlantic.

# Section 22: Disclaimer of Warranties; Indemnification and Limitation of Liability

MID ATLANTIC DOES NOT GUARANTEE, REPRESENT, OR WARRANT THAT YOUR USE OF TNS AND MID ATLANTIC'S SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE, AND YOU AGREE THAT FROM TIME-TO-TIME MID ATLANTIC MAY REMOVE ACCESS TO TNS FOR INDEFINITE PERIODS OF TIME, CANCEL YOUR ACCESS TO TNS OR OTHERWISE LIMIT OR DISABLE YOUR ACCESS TO TNS.

YOU EXPRESSLY AGREE THAT YOUR USE OF, OR INABILITY TO USE, TNS IS AT YOUR SOLE RISK. TNS AND ALL CONTENT DELIVERED TO YOU THROUGH TNS ARE (EXCEPT AS EXPRESSLY STATED BY MID ATLANTIC) PROVIDED "AS IS" AND "AS AVAILABLE" FOR YOUR USE, WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NONINFRINGEMENT. BECAUSE SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, THE ABOVE EXCLUSION OF IMPLIED WARRANTIES MAY NOT APPLY TO YOU.

UNLESS OTHERWISE CONTRACTUALLY AGREED, IN NO CASE SHALL MID ATLANTIC, NEWEDGE, OR THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, AFFILIATES, EQUITY HOLDERS, AGENTS, CONTRACTORS OR LICENSORS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING FROM YOUR USE OF TNS OR ANY OF MID ATLANTIC'S OR NEWEDGE'S SERVICES OR FOR ANY OTHER CLAIM RELATED IN ANY WAY TO YOUR USE OF TNS AND/OR ITS CONTENT, INCLUDING, BUT NOT LIMITED TO, ANY ERRORS OR OMISSIONS IN ANY CONTENT, OR ANY LOSS OR DAMAGE OF ANY KIND INCURRED AS A RESULT OF THE USE OF ANY CONTENT POSTED, TRANSMITTED OR OTHERWISE MADE AVAILABLE VIA TNS, EVEN IF ADVISED OF THEIR POSSIBILITY. BECAUSE SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR THE LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, IN SUCH JURISDICTIONS, MID ATLANTIC'S OR NEWEDGE'S LIABILITY SHALL BE LIMITED TO THE EXTENT SUCH LIMITATION IS PERMITTED BY LAW.

MID ATLANTIC SHALL USE REASONABLE EFFORTS TO PROTECT INFORMATION SUBMITTED BY YOU IN CONNECTION WITH TNS, BUT YOU AGREE THAT YOUR SUBMISSION OF SUCH INFORMATION IS AT YOUR SOLE RISK, AND UNLESS OTHERWISE CONTRACTUALLY AGREED, YOU HEREBY RELEASE MID ATLANTIC AND NEWEDGE FROM ANY AND ALL LIABILITY TO YOU FOR ANY LOSS OR LIABILITY RELATING TO SUCH INFORMATION IN ANY WAY.

MID ATLANTIC DOES NOT REPRESENT OR GUARANTEE THAT TNS WILL BE FREE FROM LOSS, CORRUPTION, ATTACK, VIRUSES, INTERFERENCE, HACKING OR OTHER SECURITY INTRUSION, AND, UNLESS OTHERWISE CONTRACTUALLY AGREED, YOU HEREBY RELEASE MID ATLANTIC FROM ANY LIABILITY RELATING THERETO. YOU SHALL BE RESPONSIBLE FOR BACKING UP YOUR OWN SYSTEM, INCLUDING ANY CONTENT ACQUIRED OR RENTED THROUGH TNS.

MID ATLANTIC IS NOT RESPONSIBLE IN CONNECTION WITH YOUR USE OF TNS.

UNLESS OTHERWISE CONTRACTUALLY AGREED, BY USING TNS YOU AGREE, TO THE EXTENT PERMITTED BY LAW, TO INDEMNIFY AND HOLD MID ATLANTIC, NEWEDGE AND THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, AFFILIATES, EQUITY HOLDERS, AGENTS, CONTRACTORS AND LICENSORS HARMLESS WITH RESPECT TO ANY CLAIMS ARISING OUT OF YOUR BREACH OF THESE TERMS AND CONDITIONS AND YOUR OTHER AGREEMENTS WITH MID ATLANTIC OR NEWEDGE.

YOUR USE OF TNS OR ANY ACTION TAKEN BY MID ATLANTIC AS PART OF ITS INVESTIGATION OF A SUSPECTED VIOLATION OF THIS AGREEMENT OR AS A RESULT OF ITS FINDING OR DECISION THAT A VIOLATION OF THESE TERMS AND CONDITIONS OR YOUR AGREEMENT(S) WITH MID ATLANTIC HAS OCCURRED. YOU AGREE THAT YOU SHALL NOT SUE OR RECOVER ANY DAMAGES FROM MID ATLANTIC, NEWEDGE OR THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, AFFILIATES, EQUITY HOLDERS, AGENTS, CONTRACTORS AND LICENSORS AS A RESULT OF THEIR DECISION TO REMOVE OR REFUSE TO PROCESS ANY INFORMATION OR CONTENT, TO WARN YOU, TO SUSPEND OR TERMINATE YOUR ACCESS TO TNS OR TO TAKE ANY OTHER ACTION DURING THE INVESTIGATION OF A SUSPECTED VIOLATION OR AS A RESULT OF MID ATLANTIC'S CONCLUSION THAT A VIOLATION OF THESE TERMS AND CONDITIONS OR YOUR OTHER MID ATLANTIC OR NEWEDGE AGREEMENT(S) HAS OCCURRED. THIS WAIVER AND INDEMNITY PROVISION APPLIES TO ALL VIOLATIONS DESCRIBED IN OR CONTEMPLATED BY THESE TERMS AND CONDITIONS AND, UNLESS OTHERWISE CONTRACTUALLY AGREED, YOUR OTHER AGREEMENT(S) WITH MID ATLANTIC OR NEWEDGE.

# Section 23: Confidentiality

You agree that TNS is a proprietary site and is the exclusive property of Mid Atlantic. TNS is intended to be used only by those clients who have entered into an applicable agreement with Mid Atlantic or NewEdge and/or those other individuals authorized by such clients. Any unauthorized distribution or reproduction of TNS without the prior written consent of Mid Atlantic is strictly prohibited. TNS and all related documents and information that accompany the use of the site contain confidential proprietary information, which should be treated as such. You further agree to not to share such proprietary information with any unauthorized person(s). You acknowledge and agree that Mid Atlantic may share data with the designated Primary Agent of the plan, the Committee, the Investment Manager and Financial Advisor of the plan, including designated third-party vendors engaged by the Investment Manager or Financial Advisor, as further defined and detailed in your other agreement(s) with Mid Atlantic.

# Section 24: Termination

You may terminate your use of TNS, in accordance with the terms of your other agreement(s) with Mid Atlantic or NewEdge, by calling Mid Atlantic support at 1-800-693-7800 or by e-mail to (To protect your privacy over the internet, we recommend that you do not send sensitive information like your login credentials by e-mail.) Mid Atlantic may terminate your access to TNS, in whole or in part, at any time and for any reason without prior notice. Your access to TNS will be terminated automatically if all of your accounts are closed, or access to your accounts is restricted for any reason. Termination will not affect your liability or obligations for

transactions or transfers Mid Atlantic has processed on your behalf.

### Section 25: Governing Law and Arbitration

These Terms and Conditions and your use of TNS will be governed by and construed in accordance with the laws of the Commonwealth of Pennsylvania, without giving effect to any choice or conflict of law provision or rule, to the extent not preempted by federal law. At Mid Atlantic's sole discretion, it may require you to submit any disputes arising from the use of TNS to a member or panel of the American Arbitration Association or JAMS who is chosen by Mid Atlantic.

# Section 26: Conflict

In the event of a conflict between Section 20 of these Terms and Conditions and the indemnification and limitation of liability terms of your other agreement(s) with Mid Atlantic, your comparable contract terms shall prevail. In the event of any other conflict between these Terms and Conditions and the terms of your other agreement(s) with Mid Atlantic, these Terms and Conditions shall prevail.

Any violation of these Terms and Conditions will be subject to remedy as deemed appropriate by Mid Atlantic, including but not limited to, termination of your access to TNS and/or legal action.